

Signposts Multi Agency Resource Centre Limited
58 Regent Road, Morecambe, LA3 1TE

Working With People Course

Programme:

10am - Arrival and coffee

10.15 am: Setting the Scene

- Introduction to the day.
- Warm up.

10.30am: Signposts 'Working to Empower the Community'

- Signposts Aims and Objectives presentation
- What does this mean to you?

10.45am: Empowerment

- What is empowerment and what impact does the empowerment model have on individuals and communities.

11.15am – 11.30am Coffee Break

11.30am: Why Work with people?

- Working in small groups exploring values and ethics.
- Diamond 9 exercise

12noon: Policies and procedures

- Familiarise yourself with the policies and procedures that underpin the ethos, and professional practice within Signposts

12.30: Lunch - A light lunch will be provided.

1pm: Discrimination; Stereotyping and Oppressive Practice

- Flip chart exercise
- 5 levels of discrimination
- Car Park Exercise

2.15pm: Coffee Break

2.30pm: Creating an accessible service

- Single Equality Assessment Tool

3.30pm: Evaluation and action points

4.00pm: Closing Exercise